

OFFICE HOURS
MONDAY - FRIDAY
8:30 AM TO 4:30 PM
CLOSED SATURDAYS
DURING RENOVATIONS

VILLAGE HALL

5819 ELECTRIC AVENUE, BERKELEY ILLINOIS 60163
PHONE 708-449-8840 / FAX 708-449-6189
WWW.BERKELEY.IL.US



2012 Communications Survey - Your Opinion Counts!

The Village of Berkeley works hard to keep residents updated on Village business and events through various printed and electronic methods. In an attempt to improve our communications outreach, we are asking for your feedback. Please take a few moments to complete the short survey below.

Please return completed surveys by February 1, 2012 by placing the completed survey in the drop box across from the Village Hall, return the survey to the Police Station at 5819 Electric Avenue or by returning the survey to the Village's temporary Public Works office at 1201 N. Wolf Road.

1. Where do you get the majority of your Village information?
 Telephone and e-mail message system: Blackboard Connect
 Village Newsletter: Berkeley Matters
 Electronic welcome boards: St. Charles Rd.
 Website: www.berkeley.il.us
 Handouts at the Village Hall or Police Station
 Handouts in your utility bill
- 2a. Do you take advantage of the Blackboard Connect system to receive telephone and e-mail messages from the Village?
 Yes No Don't Know
- 2b. How useful is the Blackboard Connect system for getting information to residents?
 Very Somewhat Not Very
 Not at all Don't Know
- 2c. Which types of messages would you like to receive by telephone? (Check all that apply)
 Village events
 Board/Commission/Committee meetings
 Emergency messaging
 General Village updates (construction notices, garbage collection changes, etc.)
 Other: _____
3. How frequently do you read the Village's newsletter Berkeley Matters?
 Every issue Sometimes Never
4. How frequently do you read the electronic welcome boards on St. Charles Rd.?
 Monthly Weekly Daily Never
5. How frequently do you visit the Village's website at www.berkeley.il.us?
 Monthly Weekly Daily Never
6. How would you rate the Village's overall efforts to communicate information to residents?
 Excellent Good Fair
 Poor Don't Know
7. How do you prefer the Village communicate with you?
 Telephone and e-mail message system: Blackboard Connect
 Village Newsletter: Berkeley Matters
 Electronic welcome boards: St. Charles Rd.
 Website: www.berkeley.il.us
 Handouts at the Village Hall or Police Station
 Handouts in your utility bill
8. Have you ever attended a Village meeting or event as a result of communication from the Village?
 Meeting Event Both None
9. Are there any other ways/methods that the Village should use to communicate with you?

Register to Receive Telephone and E-mail Messages from the Village

The Blackboard Connect system is an important way for the Village to contact residents during emergency situations or with important information on Village business or events. Messages are delivered to residents through telephone call, text message, and/or e-mail. If you haven't already registered, it is important that you do so in order to be kept informed of important and timely information. Please complete the form below and return it to the drop box outside of the Village Hall, the Police Station, or the Village's temporary Public Works office. You may also register for the service on the Village's website at www.berkeley.il.us. For more information, please contact the Village Hall at (708) 449-8840.

NAME _____

ADDRESS _____

PHONE NUMBER _____

ALT. PHONE NUMBER _____

E-MAIL _____

ALT. E-MAIL _____

Would you like to receive text messages on your cell phone?
 YES NO

Thank you for your feedback!